

# Key Facts Sheet: Acceler8ed Broadband Services



Important information about the Acceler8ed plan options available with Swoop Broadband.

## Speed | How fast?



60/20<sup>1</sup>  
56 Mbps<sup>2</sup>

<sup>1</sup> This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7pm).

<sup>2</sup> This is the typical download speed you can expect during busy periods (7pm–11pm).

## Price | How much?

**\$50/month**  
100 GB

**\$70/month**  
250 GB

**\$90/month**  
Unlimited Data

## Use | What can I do with it?



**1 - 2 people**  
at the same time



**3 - 4 people**  
at the same time



**5 people**  
at the same time

- ✓ Emails + browsing
- ✓ VoIP phone
- ✓ Online gaming
- ✗ HD video streaming
- ✗ Large file downloads
- ✗ UHD/4K videos

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## Notes

### Technical Limitations

- Acceler8ed services will not work during power failures. This service does not include a battery backup power supply for Acceler8ed equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services.
- Your speed or performance may be reduced by a range of other factors such as your router, internal house wiring, wifi interference and line of sight to the premises. Talk to us about what may be causing your slow speeds and we can suggest ways to improve the speed or performance.

### Medical Alarms / Security

Before acquiring an Acceler8ed service, you should find out if any medical or security alarm services you want to use are compatible with an Acceler8ed service. If any such services are not compatible, you should check with the provider to see what alternatives are available.

\*2 simultaneous streams at a time.