

# DOUBLE BUDDY Promo



## Terms and Conditions

**Refer a friend to Swoop during the Promotional Period, and you and your friend both get \$50 Buddy Credit when they activate an eligible service!**

### Terms and Conditions

- *Promotional Period* is 11 March 2021-~~31 March 2021~~ extended to 30 April 2021.
- *Eligible Service* means a Swoop Broadband Acceler8ed Broadband, NBN™ Fixed Line, NBN™ Fixed Wireless, or OptiComm service.
- *Existing Customer* means Swoop Broadband subscribers who have an active Eligible Service.
- *New Customer* means an individual who has never had a Swoop Broadband or DCSI service. Returning customers are not eligible.
- Promotion applies to New Service Applications submitted during the Promotional Period.
- Existing Customers who refer a New Customer to Swoop Broadband will earn a \$50 Buddy Credit when the New Customer's Service is activated. The New Customer will also receive a \$50 Buddy Credit.
- The New Customer must mention the Existing Customer at the time of sign-up
- The New Customer must provide enough information to allow us to identify the Existing Customer.
- The Existing Customer and New Customer must both agree we can disclose enough information about them to each other to allow the Buddy Credits to be processed.
- The Double Buddy promo is not retrospective. If the referral from the Existing Customer is not mentioned at the time of sign-up, the referral is ineligible.
- The promotion applies only to residential accounts. Business accounts, Swoop Business and Swoop Wholesale accounts are not eligible for the Buddy Credit program.
- The Buddy Credit will be applied as a \$50 credit on the Existing Customer and New Customer's Swoop Broadband accounts.
- The Buddy Credit will be applied upon service activation, Both Existing Customer and New Customer must have an active service with Swoop Broadband at that time.
- Buddy Credits cannot be used for all or part of any installation or New Development Fees.
- Buddy Credits cannot be redeemed as cash or for hardware.
- The promotion is limited to five credits.
- Swoop Broadband reserves the right to refuse Buddy Credits for any reason, or to modify or cancel this promotion at any time.