

# MATESRATES Promo

## Terms and Conditions



### Save up to \$400\* With MATESRATES

Get \$0 installation and your twelfth month free on any Acceler8ed plan when you sign up to a 12-month contract with the code MATESRATES.

### Terms and Conditions of the offer:

Eligibility:

- Available to New Customers\*\* only
- Eligible service type is Acceler8ed Broadband
- Promotion is only available to serviceable addresses, subject to service qualification check
- Promo code MATESRATES must be used at time of service application during the promotional period. The code must be submitted on the application form, or given verbally if application is submitted over the phone
- Promotional period 01/03/2021 – 30/04/2021
- Promotion cannot be redeemed outside the promotional period
- Promotion applies to new customers\* only
- Promotion can be redeemed once per person
- Promotion includes \$0 installation on a standard Acceler8ed Broadband installation. If a non-standard installation is required, this will be at an additional charge.
- The twelfth month of service will be provided at \$0.
- Promotional price does not include router. A router can be supplied for \$140 (inc. postage), or you may supply your own compatible router.
- Promotions cannot be applied retrospectively.
- A promotional discount cannot be used in conjunction with any other discount unless stated otherwise.
- Promotional discount cannot be transferred to another person or party.
- Promotional discount cannot be redeemed for cash.
- Standard [Terms of Service](#) apply.
- See [Critical Information Summary](#) and [Key Fact Sheet](#) for important information about this service and the underlying offer.
- Swoop Broadband reserves the right to remove or vary this promotion.
- Eligibility is at Swoop Broadband's discretion.
- All quoted prices include GST.
- Infrastructure limitations may prevent some premises from achieving the full benefit of the speed tier. Promotion is subject to service qualification.
- Within the 12-month contract period, plan may be upgraded but not downgraded. If the plan is changed within the first 11-months, the free month will be discounted to equal the cost of the lowest plan the service was subscribed to in the 12-month contract period.
- Early termination fee: \$300.

Please Note: Discounts will be applied automatically to customer bills for the relevant period.

\* Save \$300 on installation and \$50, \$70, \$90 or \$100 on one free month depending on the plan you subscribe to.

\*\* 'New Customer' is defined as an individual who has not had an active broadband service with Swoop Broadband in the last six months.